

## 10 Questions all Organizations should ask EMR vendors

The following are sample question to ask any potential EMR vendors during your pre-screening process. These will help you get a quick and overall idea if the product offered is right for you. In addition, you will be able to pin point certain areas you may need to revisit within your organization in preparation for any EMR implementation.

1. How is the product licensed?
2. What service does each license provide?
3. When are the licenses issued after purchase? Can additional licenses be added to the system?
4. What technical support is available, and when?
5. What is the cost associated with technical support? Are there different levels?
6. Can the software import outside files and documents?
7. What image or document formats will the software support and produce?
8. What network setup is required to support printers using the software?
9. What happens to the data should the software need to be replaced?
10. What are the additional costs associated with implementing the software?