

SBHC Survey

The California Department of Public Health (CDPH) is interested in better understanding the needs and challenges facing School-Based Health Centers (SBHCs) in order to provide the most useful support to SBHCs possible. This survey is intended to serve as a complement to the National School-Based Health Center census and, as such, every effort has been made to avoid duplication of content.

The goals of this survey are to:

- (1) Understand the breadth and scope of services provided.
- (2) Provide an opportunity for SBHCs to identify resource and training interest.
- (3) Determine best approaches for CDPH to support SBHCs.

CDPH recognizes the ongoing and growing role that school-based health centers play in delivering comprehensive, integrated care for their clients. Thank you for your commitment to the health and well-being of your community members. We look forward to sharing the results of this survey with each of you and the CSHA.

School Based Health Center Name:

School Based Health Center Contact Information:

SBHC Phone Number:

SBHC Email:

Title/Position:

Lead Sponsor Organization Name:

School(s) Served by this SBHC:

Section 1 – Client Demographics

1. Approximately what percent of your SBHC’s **current clients** are represented by the following demographic groups? Please provide your best estimates.

	% slider	Information not available
Race/Ethnicity		
American Indian/Alaskan Native	0%-----100%	
Asian	0%-----100%	
Black/African American	0%-----100%	
Hispanic/Latino	0%-----100%	
Multiracial	0%-----100%	
Pacific Islander	0%-----100%	
White	0%-----100%	
Sexual/Gender Identity		
Lesbian, Gay, and Bisexual	0%-----100%	
Transgender/gender non-conforming	0%-----100%	
Age		
Pre-Kindergarten aged children (approx. 0-4 years old)	0%-----100%	
Elementary school aged children (approx. 5-10)	0%-----100%	
Middle/junior high school aged children (approx. 11-13 years old)	0%-----100%	
High school aged adolescents (approx. 14-17 year old)	0%-----100%	
Transitional aged youth 18-22	0%-----100%	
Adults 23-64	0%-----100%	
Older adults (65 years old and over)	0%-----100%	
Other		
Persons not associated with your school(s)	0%-----100%	
Persons born outside the U.S.	0%-----100%	

Section 2 – Educational Resources

For the following questions, we are defining **educational resources** as materials (e.g., pamphlets, booklets, cookbooks, etc.), trainings, presentations, etc. provided to clients.

From this list, what are the 5 most common topics for which your SBHC...

2. **provides** educational resources?
3. **needs but does not have** educational resources?

Abuse		Substance use
Adverse childhood experiences		Alcohol use/addiction/overdose
Bullying/peer violence		Cannabis use/addiction
Child abuse		Opioid abuse/addiction/overdose
Intimate partner violence/teen dating violence		Tobacco use (including smoking, vaping, chew, etc.)
Rape and sexual assault		Other substance use/addiction/overdose
Behavioral Health		Additional Health Issues
Eating disorders		Physical activity
Gambling addiction		Nutrition
Non-suicidal self-harm		Obesity/overweight
Suicidality		HPV vaccination
Trauma/PTSD		Tdap vaccination
Additional behavioral health issues (e.g., depression, anxiety, bipolar disorder, etc.)		Lead poisoning prevention
Chronic Disease		Learning disabilities (e.g., ADHD, Autism Spectrum Disorders)
Asthma		Oral/dental health
Epilepsy/seizures		Sexual orientation and/or gender identity
Hepatitis C		Community Services
Pre-diabetes		Car/bike/pedestrian safety
Tuberculosis		CalFresh/SNAP (food stamps)
Sexual Health and Reproduction		Food pantry locations/soup kitchens
Affirmative sexual consent		Head Start
HIV prevention		HUD housing
Other sexually transmitted infections prevention (e.g., chlamydia, gonorrhea, syphilis)		WIC
Birth control/contraception		
Perinatal health (e.g., prenatal care, post-partum depression, etc.)		
Breastfeeding		

4. What topics of educational resources does your SBHC need or want that we did not ask about? _____

5. Sometimes it is difficult to obtain educational materials that are appropriate for all clients. Please indicate for which educational resource topics, if any, your SBHC's educational materials could be better suited for your patients in the areas of: (Select all that apply)
 - **language** (e.g., if you cannot acquire a pamphlet in a particular language);
 - **cultural appropriateness** (e.g., the text or images does not resonate with a certain population you serve);
 - **age level** (e.g., material aimed at people too young or too old for some patients);
 - **literacy level** (i.e., the material is difficult for some patients to understand because of their reading level).

(Check all that apply in each column)

	Language	Cultural Appropriateness	Age Level	Literacy Level
<sublist: resources>				
<sublist: resources>				
<sublist: resources>				
<sublist: resources>				
<sublist: resources>				

6. (If yes to any cultural) In what ways are the educational resources not culturally appropriate? _____

7. What are the most common non-English languages in which your SBHC provides **educational materials** (e.g., pamphlets, booklets, cookbooks, etc.)? (check up to 3)
 - a. Arabic
 - b. Cantonese
 - c. Filipino/Pilipino/Tagalog
 - d. Mandarin/Putonghua
 - e. Spanish
 - f. Vietnamese
 - g. Other (specify): _____

Section 3 – Services and Staff

8. In which of the following areas does your SBHC conduct... (check all that apply in each column)

	Routine Screening	Symptomatic and/or Risk-Indicated Screening
Substance Use		
Tobacco use (including smoking, vaping, chew, etc.)		
Alcohol use		
Cannabis use		
Opioid disorders		
Other substance use		
Behavioral Health		
Eating disorders		
Gambling addiction		
Trauma/PTSD		
Additional behavioral health issues (e.g., depression, anxiety, etc.)		
Sexual and Reproductive Health		
Sexual behavior		
HIV		
Other sexually transmitted infections (e.g., chlamydia, gonorrhea, syphilis)		
Pregnancy		
Chronic Disease		
Asthma		
Hepatitis C		
Tuberculosis		
Abuse		
Adverse childhood experiences		
Bullying/peer violence		
Child abuse		
Intimate partner violence/teen dating violence		
Rape and sexual assault		
Additional Health Issues		
Dental caries (i.e., tooth decay and cavities)		
Lead poisoning		
Learning disabilities (e.g., ADHD, Autism Spectrum Disorders)		
Vision issues		
Hearing issues		
Food insecurity		
Homelessness/housing instability		

9. Does your SBHC conduct well-check visits (also called an annual physical or preventive health visit)?
- Yes/No
10. If your SBHC does not conduct well-check visits, why not?
- a. We do not have staff to conduct well-check visits
 - b. We cannot bill insurance for well-check visits
 - c. We do not have school or parent permission/consent to conduct well-check visits
 - d. Other (open ended)
11. Does your SBHC have counselors/behavioral health providers (e.g., PhD, LCSW, MFT, etc.)?
- Y/N
12. (If yes) What are the top 5 most common topics for which your SBHC provides counseling/behavioral health services?
- a. Alcohol use/addiction/overdose
 - b. Cannabis use/addiction
 - c. Opioid disorders/addiction/overdose
 - d. Other substance use/addiction
 - e. Eating disorders
 - f. Gambling addiction
 - g. Non-suicidal self-harm
 - h. Suicidality
 - i. Depression
 - j. Anxiety/panic disorders
 - k. Bullying/peer violence
 - l. Child abuse
 - m. Intimate partner violence/teen dating violence
 - n. Rape and sexual assault
 - o. Trauma/PTSD
 - p. Other (specify): _____
13. Is your SBHC able to administer and/or dispense medications directly to patients?
- a. Y/N
14. Does your SBHC have a pharmacy onsite for clients to fill prescriptions?
- a. Y/N
15. In general, what basic/routine laboratory services are available at your SBHC?
- a. On site specimen collection and testing
 - b. On site specimen collection, testing offsite
 - c. Refer out for collection and testing
 - d. No lab services or referrals provided

16. Which of the following medical emergencies is your SBHC equipped to provide treatment? (Check all that apply)
- Alcohol and other substance overdose
 - Dental emergencies
 - Physical injury (e.g., broken bones, falls, sports injuries)
 - Rape and sexual assault
 - Suicidality
 - Other behavioral health emergencies
17. What are the 3 most common areas for which your SBHC makes referrals to other providers/entities?
- Abuse (e.g., bullying, child abuse, sexual abuse/assault, intimate partner violence, teen dating violence, etc.)
 - Alcohol and other substance use (e.g., cannabis, opioids, etc.)
 - Behavioral health (e.g., eating disorders, gambling addiction, depression, anxiety, PTSD, etc.)
 - Community services (e.g., CalFresh/SNAP, WIC, Head Start, housing, food insecurity, etc.)
 - Laboratory services (e.g., specimen collection/testing, x-rays, etc.)
 - Learning disabilities (e.g., ADHD, Autism Spectrum Disorders)
 - Medical specialists (e.g., chronic disease specialists, etc.)
 - Oral/dental health
 - Sexual and reproductive health (e.g., STI treatment, birth control/contraception, perinatal health, etc.)
 - Other (specify): _____
18. Does your SBHC face challenges to, or have concerns about, providing students with, and maintaining confidentiality for, minor consent services (e.g., care or counseling related to substance use, pregnancy, contraception, sexual assault, etc.)?
- We **do** provide minor consent services and **have no challenges or concerns** with maintaining confidentiality
 - We **do** provide minor consent services but **face challenges or have concerns** about maintaining confidentiality
 - We **do not** provide any minor consent services onsite
19. (If b) Which of the following contribute to you challenges or concerns? (Check all that apply)
- SBHC agency or school/school district policies
 - Lack of confidential documentation in the electronic medical record
 - Different protections under HIPPA vs. FERPA
 - Incidental billing/health insurance disclosures
 - Other (specify): _____

20. For which of the following areas would your SBHC staff benefit from additional training? (Select all that apply)
- a. Accessing community services (e.g., CalFresh/SNAP, WIC, Head Start, housing, food insecurity, etc.)
 - b. Accessing/utilizing California Department of Public Health resources
 - c. Abuse (e.g., bullying, child abuse, sexual abuse/assault, intimate partner violence, teen dating violence, etc.)
 - d. Alcohol and substance use (e.g., cannabis, opioids, etc.)
 - e. Behavioral health (e.g., eating disorders, gambling addiction, depression, anxiety, PTSD, etc.)
 - f. Funding options/opportunities
 - g. Handling onsite emergencies
 - h. Integration of oral/dental health into primary care
 - i. Issues related to confidentiality
 - j. Learning disabilities (e.g., ADHD, Autism Spectrum Disorders, etc.)
 - k. Nutrition, obesity, and physical activity
 - l. Specialized medical services
 - m. Sexual and reproductive health (e.g., STI treatment, birth control/contraception, perinatal health, etc.)
 - n. Trauma informed care
 - o. Working with specific patient populations (e.g., LGBT, Hmong, older adults, etc.)
 - p. Other

21. (If selected above) Specify the specific populations for which training would be beneficial for your SBHC: _____

22. (If selected above) Specify what other training(s) would be beneficial for your SBHC:

23. Would your SBHC benefit from technical assistance in any way?

- Y/N

24. (If yes) What technical assistance would be beneficial for your SBHC: _____

25. Does your SBHC utilize any registries? (Select all that apply)

- a. California Immunization Registry (CAIR)
- b. San Diego Immunization Registry (SDIR)
- c. Healthy Futures (San Joaquin and nearby counties)
- d. Imperial County Immunization Registry
- e. System for California Oral Health Reporting (SCOHR)
- f. California Dental Association website
- g. Other: _____

Section 4 – Connectivity to Other Organizations

26. Is your SBHC working with any California Department of Public Health (CDPH) branches/programs in any way (e.g., funding, training, educational materials, etc.)?
- Y/N/Not aware
27. (If yes) Which CDPH branches/programs? _____
28. (If yes) What support does your SBHC receive from these CDPH branches/programs? (Check all that apply)
- Data
 - Educational Materials (e.g., pamphlets, booklets, cookbooks, etc.)
 - Funding
 - Outreach
 - Referrals
 - Service Providers
 - Staff Training
 - Technical Assistance
 - Other (specify): _____
29. If a Resource Guide was created that showed all the SBHC-appropriate resources available through the various divisions inside the CDPH, which would be the preferred form to present that information:
- Printed Binder
 - Web-based Directory
 - Both
30. Is your SBHC working with your county or Local Health Department (LHD) in any way (e.g., funding, training, educational materials, etc.)?
- Y/N/Not aware of LHD
31. (If yes) What support does your SBHC receive from your LHD? (Check all that apply)
- a. Data
 - b. Educational Materials (e.g., pamphlets, booklets, cookbooks, etc.)
 - c. Funding
 - d. Outreach
 - e. Referrals
 - f. Service Providers
 - g. Staff Training
 - h. Technical Assistance
 - i. Other (specify): _____

32. (If yes) In what health areas do you receive support from your SBHC's LHD? (Check all that apply)

- Abuse (e.g., bullying, child abuse, sexual abuse/assault, intimate partner violence, teen dating violence, etc.)
- Alcohol and other substance use (e.g., cannabis, opioids, etc.)
- Behavioral health (e.g., eating disorders, gambling addiction, depression, anxiety, PTSD, etc.)
- Chronic disease (e.g., diabetes, asthma, etc.)
- Community services (e.g., CalFresh/SNAP, WIC, Head Start, housing, food insecurity, etc.)
- Immunizations (e.g., HPV, Tdap, etc.)
- Learning disabilities (e.g., ADHD, Autism Spectrum Disorders)
- Lead poisoning prevention
- Nutrition, obesity, and physical activity
- Oral/dental health
- Sexual and reproductive health (e.g., STI treatment, birth control/contraception, perinatal health, etc.)
- Tobacco use (including smoking, vaping, chew, etc.)
- Other (specify): _____

33. Is your SBHC working with any other organizations (e.g., community based organizations, national non-profits, cultural centers, etc.) in any way (e.g., outreach, funding, training, educational materials, etc.)?

- Y/N

34. (If yes) What organizations? _____