

- Intricacies of Operations

- Communications Strategies

- FQHC liaison maintains a strong connection with principals, administrative assistants, school nurses, and health technicians
 - Communicates regarding upcoming visits to school sites in order for the school to disseminate to parents/guardians
 - (ex: robocalls, application distribution, parent letters for follow-up care, e-mail blasts, etc.)
 - Request all healthcare services for school-based programs be posted to the school district website
 - Attend school district board meetings regularly
 - Network with community stakeholders
 - Such as parent-teacher associations, local healthcare agencies, etc.
 - Network with other FQHC's offering mentoring opportunities
 - Network within professional associations
 - School-Based Health Alliance
 - Community Health Centers Inland Empire Region
 - Facilities considerations
 - Complete a "Use of Facilities" form when using a classroom/other room on campus
 - Classroom access to water (handwashing) & electrical
 - Where will a mobile unit be parked on campus?
 - Bell Schedule considerations
 - Cohort scheduling
 - Bus arrival/departure times (avoid student drop-off/pick-up times)
 - Custodian involvement
 - Campus Access - Opening/closing campus sites

School-Based Health Alliance: MBHD's FQHC Presentation - Handout

- FQHC Clinics - Criteria**

- Federally Qualified Health Center (FQHC)
 - <https://static1.squarespace.com/static/53023f77e4b0f0275ec6224a/t/5a29875a0d92972420c91437/1512671067129/fqhcfactsheet.pdf>
- Must provide comprehensive services (either on-site or by arrangement with another provider), including:
 - Preventive Health Services
 - Dental Services
 - Mental/Behavioral Health and Substance Abuse Services
 - Transportation Services necessary for adequate patient care
 - Hospital and Specialty Care

County: San Bernardino		Run Date: 11/17/2022			
Provider Name	Address 1	City	State	Zip	Phone
BEAR VLY COMM HOSP DISTR	816 W BIG BEAR BLVD	BIG BEAR CITY	CA	92314	(909) 866-6501
BLOOMINGTON COMM HEALTH CENTER	18601 VALLEY BLVD	BLOOMINGTON	CA	92316	(909) 546-7520
HESPERIA HEALTH CENTER	16453 BEAR VALLEY RD	HESPERIA	CA	92345	(800) 722-4777
RIVERSIDE-SAN BERNARDINO	5771 VICTORIA AVE	HIGHLAND	CA	92404	(714) 425-8000
SAN BERN MTS COMM HOSP	29099 HOSPITAL RD	LAKE ARROWHEAD	CA	92352	(909) 463-3203
FRIENDS OF FAMILY HEALTH CENTER	1129 W. 4TH STREET	ONTARIO	CA	91762	(909) 363-9300
ONTARIO HEALTH CENTER	150 E HOLT BLVD	ONTARIO	CA	91761	(800) 722-4777
PARKTREE COMMUNITY HEALTH CENTER	1556 S. SULTANA AVE	ONTARIO	CA	91761	(909) 469-9018
INLAND BEHAVIORAL SVS	665 N D ST	SAN BERNARDINO	CA	92405	(909) 708-8168
INLAND BEHAVIORAL SVS	1963 N E ST	SAN BERNARDINO	CA	92405	(909) 881-6146
SAC NORTON COMMUNITY HEALTH	1455 E THIRD ST	SAN BERNARDINO	CA	92410	(909) 382-7100
SACHS SBC COMMUNITY CLINIC	250 S G ST	SAN BERNARDINO	CA	92408	(909) 382-7100
SAN BERNARDINO HEALTH CENTER	606 E MILL ST	SAN BERNARDINO	CA	92415	(800) 722-4777
MORONGO BASIN COMMUNITY HEALTH CENTER	72724 29 PALMS HIGHWAY, STE 103	TWENTYNINE PALMS	CA	92277	(760) 366-6438
MORONGO BASIN COMMUNITY HEALTH CENTER	57019 YUCCA TRAIL #C	YUCCA VALLEY	CA	92284	(760) 820-4131

Source: https://www.dental.dhcs.ca.gov/MCD_documents/members/provider_referral_list/FQHC_dental_provider_list.pdf

San Bernardino County	
Plan Name	Phone
Inland Empire Health Plan	(800) 440-4347 TTY/TDD (800) 718-4347
Molina Healthcare of California Partner Plan, Inc.	(888) 665-4621 TTY/TDD (800) 479-3310

Source: <https://www.dhcs.ca.gov/individuals/Pages/MMCDHealthPlanDir.aspx#sanbernardino>

- Medi-Cal Billing Changes & Fiscal Implications

- https://dental.dhcs.ca.gov/MCD_documents/providers/SNC_policy_training_packet.pdf (PowerPoint: Basic information)
- https://www.dental.dhcs.ca.gov/MCD_documents/providers/DC_advanced_packet.pdf (PowerPoint: Advanced information)
- General Medi-Cal FQHC Reimbursement Info:
 - October 2014, FQHCs transition to a prospective payment system (PPS) where payment based on national rates - adjusted for location where services are provided.
 - Reimbursed on **encounter rate** vs. **fee for service**
 - **Internal Auditing and Pre-authorization** vs. **Treatment Authorization Requests** (TAR)
- Broad Standard Procedures
 - Ensure all necessary documents are completed and signed into patient record (demographics form, health history, signed consents, treatment plans, referrals)
 - DOCUMENT, DOCUMENT, DOCUMENT, for best practice and Medi-Cal audits. (“*If it isn’t in the patient record, it didn’t happen*”)
 - **One only billable service** is provided to a patient **same day** (exceptions: that medical visit & dental or medical & behavioral health)
 - The service is rendered by a **billable provider** type
 - **FQHC financial strategy:** Break even, not profit model.
 - **FQHC model:** Serve the underserved, under insured and not insured.
 - This can include **sliding-fee discounts** based on poverty levels.
- Final Caveat: Majority of Medi-Cal recipients for SBC are enrolled in managed care plans (**IEHP or Molina**) but **Medi-Cal remained the dental provider for both** plans.

- Considerations for school districts interested in partnering with FQHCs

- See PowerPoint