Garfield Wellness Health Center
(LAUSD)

Lourdes Olivares, LCSW
Chief Operations Officer
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Via Care Community Health Center

- Federally Qualified Health Center
- LA County
- Serve Medi-cal, under insured and uninsured patients
- Medical, behavioral health, dental, LGTBQ, substance abuse disorder counseling
- Operate 1 High School
- 4 Community College Health Centers (adding a 5th on this summer)
Planning

- Scope of work
  - Space and needs of campus based on resources available to the campus

- Services
  - Medical
  - Dental
  - Behavioral Health

- Capitalize on community access and campus access
Collaborations

- LAUSD Organizational Facilitator
- Principal
- Assistant Principal
- Nurse
- Psychiatrist
- Social Workers
- Health Start Coordinator
- Leadership teacher
- Dean
- Parent Center Coordinator
Marketing and Promotion

- AP weekly announcements
- Mail box flyering for faculty on how to refer and services provided
- Freshmen enrollment packets mailed to parents
- Freshmen orientations tabling and enrollment/pre consent packages and clinic tours
- Assembly presentations
Creating Campus Awareness

- Wellness Council meetings
  - Principal
  - AP
  - Nurse
  - Social Workers
  - Counselors
  - Provider administrator, clinic manager, family planning rep and outreach staff
Student Advisory Board

- Engage students in health campaigns (the LA Trust)
  - Adult Ally
  - Train students on health topics to do peer to peer health education
  - Engage them in tabling with provider outreach team
- Master level interns
  - OF MSW intern partnered with provider MSW intern for added support and pipeline training and education
Challenges

- Staff purchasing by the school district changes annually.
- Every year we has to re education and relaunch.
- Insurance covered by private insurance (i.e. Kaiser).
- Via Care reimbursed only by Medi-cal and aims to become the student and community patient’s medical home and point of care provider.
Successes

- Still have 4 consistent members that serve as the core foundation of this group
  - OF, Via Care Administrator, healthy start coordinator, and parent center coordinator
- Learned to rely on the community patients for revenue and this allows the provider agency to have increased flexibility with the private insurance
  - Learned to make measured expectations (i.e. sports physicals seasonally and I coordination Athletic Directors)
- Support the campus with special campaigns and needs (i.e. COVID, fentanyl crisis, etc.)
Discussion

- Q & A
- Contact information:

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