



Garfield Wellness Health Center (LAUSD)

Lourdes Olivares, LCSW
Chief Operations Officer
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Via Care Community Health Center

- ▶ Federally Qualified Health Center
- ▶ LA County
- ▶ Serve Medi-cal, under insured and uninsured patients
- ▶ Medical, behavioral health, dental, LGTBQ, substance abuse disorder counseling
- ▶ Operate 1 High School
- ▶ 4 Community College Health Centers (adding a 5th on this summer)



Planning

- ▶ Scope of work
 - ▶ Space and needs of campus based on resources available to the campus
- ▶ Services
 - ▶ Medical
 - ▶ Dental
 - ▶ Behavioral Health
- ▶ Capitalize on community access and campus access



Collaborations

- ▶ LAUSD Organizational Facilitator
- ▶ Principal
- ▶ Assistant Principal
- ▶ Nurse
- ▶ Psychiatrist
- ▶ Social Workers
- ▶ Health Start Coordinator
- ▶ Leadership teacher
- ▶ Dean
- ▶ Parent Center Coordinator



Marketing and Promotion



- ▶ AP weekly announcements
- ▶ Mail box flyering for faculty on how to refer and services provided
- ▶ Freshmen enrollment packets mailed to parents
- ▶ Freshmen orientations tabling and enrollment/pre consent packages and clinic tours
- ▶ Assembly presentations



Creating Campus Awareness

- ▶ **Wellness Council meetings**

- ▶ Principal
- ▶ AP
- ▶ Nurse
- ▶ Social Workers
- ▶ Counselors
- ▶ Provider administrator, clinic manager, family planning rep and outreach staff



Student Advisory Board



- ▶ Engage students in health campaigns (the LA Trust)
 - ▶ Adult Ally
 - ▶ Train students on health topics to do peer to peer health education
 - ▶ Engage them in tabling with provider outreach team
- ▶ Master level interns
 - ▶ OF MSW intern partnered with provider MSW intern for added support and pipeline training and education

Challenges



- ▶ Staff purchasing by the school district changes annually
- ▶ Every year we has to re education and relaunch
- ▶ Insurance covered by private insurance (i.e. Kaiser)
- ▶ Via Care reimbursed only by Medi-cal and aims to become the student and community patient's medical home and point of care provider

Successes

- ▶ Still have 4 consistent members that serve as the core foundation of this group
 - ▶ OF, Via Care Administrator, healthy start coordinator, and parent center coordinator
- ▶ Learned to rely on the community patients for revenue and this allows the provider agency to have increased flexibility with the private insurance
 - ▶ Learned to make measured expectations (i.e. sports physicals seasonally and I coordination Athletic Directors)
- ▶ Support the campus with special campaigns and needs (i.e. COVID, fentanyl crisis, etc.)



Discussion

- ▶ Q & A
- ▶ Contact information:

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